Chapeltown & Scothalls Priority Neighbourhood

Improvement Priorities 2011/12

- 1. Reduce the number of people receiving JSA in Chapeltown and Scott Hall
- 2. Reduce the number of people receiving in work benefits
- 3. Continue to improve the infant mortality rate within Chapeltown
- 4. Continue to reduce the issues of fly tipping and waste issues in Chapeltown and Scott Hall
- 5. Continue to support work with young people, in particular relating to Community Safety issues.

Action Plan

Reducing number of people claiming JSA and in work benefits in Chapeltown

Contributing Work stream / Action	Timescale	Lead Organisation	Outcomes and Measures
Improve access to employment and training advice in Chapeltown.			
Develop partnership between CYDC and Jobs & Skills engaging with people out of work and training at the Mandela Centre.	Feb 2011 – ongoing	CYDC / Jobs and Skills	Over 25 people have so far accessed the provision although conversion to the main Job Shop at the Reginald Centre is not where it should be.
Work with above partners to embed this project and create a sustainable project, possibly through utilising the Job Club approach	May 2011	CYDC / Jobs and Skills	The project can continue to be sustainable after removal of the Jobs and Skills staff.
Promote the Job Shop at the Reginald Centre (along with other services) which has proved very successful and popular with clients.	Oct 2011 - ongoing	Jobs and Skills	Ongoing and successful to date, over 75 successful job outcomes to date/
Involve the Unity Outreach Worker in promoting the role of the Job Shop in addition to the Tenants into work scheme which Unity are operating again.	April 2011 – ongoing	UNITY	Employment worker and future jobs fund workers in post and developing role. Successfully developed 5+ job outcomes and training at the Scott Hall Square development to date.
Develop links between ENEHL and Jobs and Skills to provide a link through sign up and Annual Tenancy Visits to book residents in for sessions at the Reginald Centre Job Shops.	June 2011	LCC AMT / ENEHL / Jobs and Skills	Agreement in place for HSO's to be trained by Employment and Skills, date to be confirmed.
Promote new business opportunities in Chapeltown			
Identify the support mechanisms in place both locally and city wide and provide information to "Sharing the success"	Feb 2011	LCC AMT / STS	Complete – information provided
Design booklet advertising the services available and promote locally through shops, community centres and Reginald Centre Cm Serv and Job shop	April 2011	LCC AMT	Complete – information printed and links made
Identify space in the Reginald Centre for regular new business stat up worker from "Leeds Chamber of Commerce" to run weekly surgeries from Reginald Centre.	April 2011	LCC AMT	Complete – surgery space available every Tues pm
Run outreach service for new businesses and enterprise each week at the Reginald centre		Leeds Chamber of Commerce	Anecdotal measures, successful to date.
Assist where required with the UNITY Enterprise / StS ERDF funding bid for new enterprise worker and centres within Chapeltown. Bid will provide new business incubator units and local expertise in setting up news businesses.	July 2011 should hear on outcome of bid	UNITY Enterprise / StS	Await outcome of the bid.

Reducing infant mortality

Contributing Work stream / Action	Timescale	Lead Organisation	Outcomes and Measures
Poverty and low income			
Carry out an audit of organisations involved in the delivery of financial Inclusion work and to increase publicity of current provision	Apr 2010	NHS Leeds	Audit report completed
Using financial Inclusion audit, produce a resource of service provision and publicise widely to frontline workers	May 2010	NHS Leeds	Initial article completed
To help publicise and promote the uptake of Healthy Start Vouchers. To carry out a mapping exercise of retailers in Chapeltown that accept HS Vouchers. Increase retailer involvement in scheme. Increase awareness and uptake of scheme among the public.	May 2010 and ongoing	NHS Leeds and Chapeltown Health and Wellbeing Partnership	Initial article complete, promotion work ongoing
Generate training opportunities for frontline staff around financial Inclusion eg Let's Talk Money, illegal money lending.		NHS Leeds / Chapeltown Childrens Centre / FGF	Running two 'Lets Talk Money' sessions
Raise awareness of fuel poverty and warmth initiatives with care and repair and through identifying and marketing materials to private landlords via Care and Repair.		ENE AMT / Care and Repair	Completing Mapping exercise, September edition of landlords newsletter to incorperate advert for fuel saving grants. Monitor uptake of these.
Improve streamlined working between LCC Cm Serv and CAB and help give people the financial support and advice they require.	Jan 2011	CAB / LCC OSC	Meeting to discuss taken place and joint working / role shadowing to take place between agencies. Surgeries to take place at Reginald Centre as required and improve links between the two agencies.
Infant mortality			
manemorancy			
Support Delivery of the MEPC programme of work	Commenced Apr 2010	NHS Leeds	Packs bought and distributed to key partners. Complete
Obesity to ensure that all work around nutrition and mother health is linked with IM workstreams.	May 2010	NHS Leeds / Feel Good Factor / Chapeltown CC	Midwives from Chapeltown CC to set up 4 week healthy living programme, FGF to deliver healthy eating talk
Link the MEPC work to ESOL to engage people where language is a barrier	May 2010	NHS Leeds / Chapeltown CC / Leeds City College	Complete
Promotion of healthy start vouchers as outlined in section above. In addition packs have been developed for including localised information about where to use these vouchers and have been distributed to GP surgeries, Health centres, Childrens Centres, WHealth and wellbeing networks and local organisations	Jul 2010	NHS Leeds	Will evaluate success by Feb 2011 to assess success of promotion. Successfully evaluated and being rolled out in other areas. Ongoing
Chapeltown CC now going to become a vitamin outlet for the Healthy	Sept 2010	Chapeltown CC	Monitor uptake through Infant Mortality

Start Vouchers.			group
Chapeltown CAB running monthly benefit calculator courses at the Reginald Centre.	Aug 2011	Chapeltown CAB	Initial surgery well received and successful, now running monthly.
Promote healthy, active lifestyles and health diet in Chapeltown			
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Implement the Change For Life project in Chapeltown	Apr 2010 and ongoing	NHS Leeds and all partners	Promotional material developed and rolled out through all local partners
Develop Allotment space at Leopold Street and Newton Lodge Grove to teach people about healthy food and health lifestyles.	Apr 2010 expected completion Oct 2010	ENEHL (Newton Lodge Grove)and Feel Good Factor Community garden (Leopold Street)	2 improvements started, 1 completed to date and 1 ongoing.
Junior YIP Healthy Cooking project providing healthy cooking information to young people in Chapeltown	May – July 2010	NACRO	Project completed 30+ no young people engaged
Promote the NHS Health Check for those aged 40-74	Ongoing	NHS Leeds / Feel Good Factor	Increase in take up of services

Reduce fly tipping and waste issues in Chapletown and Scott Hall (and Misc Environmental Improvements)

Contributing Work stream / Action	Timescale	Lead Organisation	Outcomes and Measures
Reduce Waste Issues in Chapeltown.			
Monitor hot spots and coordinate activities through the Ward tasking meetings	Ongoing	ENE AMT	Improvements in environment
Improve community awareness of waste removal services	Ongoing	ENE AMT / Streetscene and partners	Increased uptake of LA services
Complete clean up and community information exercises to target identified areas of concern.	Ongoing	Streetscene as part of operation Champions	Visible improvements in the environment following operations.
Monitor condition of streets in priority areas and ensure regular contact with LCC	Ongoing	Streetscene / EAT	Improvements in Streetscene through CLT
Series of clean up operation to be completed pre, during and prior to carnival.	Aug 2011	ENE AMT / Streetscene / ENEHL / Probation	Complete – successful intervention
Remove waste deposition and pre-emptivly identify potential incident sites and remove waste material, clean streets to improve public confidence.	Aug 2011	ENE AMT / Streetscene / ENEHL / Probation	Complete – successful intervention
Improvements to buildings and green spaces within Chapeltown			
Improvements to the play ground to the rear of the ISC Building	Concultation	Parks and Countryoids	1 v improvement to green energy and
Improvements to the play ground to the rear of the JSC Building	Consultation completion	Parks and Countryside	1 x improvement to green space and improved play area.
	by Jul 2011		Consultation completed, phase one to

			commence autumn 2010. <u>Complete</u> <u>although waiting for November for tree</u> <u>planting.</u>
Create long term improvement to green space to rear of Hindu Temple Site, Chapel Road area	January 2011 – ongoing	LCC AMT / Highways / LCC Planning Compliance / LCC EAT	Initial improvements undertaken, reduction in fly tipping on site and improvements in ASB in locality. Works ongoing to pursue land owners. Notices to be served on owners and works with community to monitor the site.
Create a long term plan for traffic issues on Chapel Road, unadopted highway	Mar 2011 – ongoing	LCC AMT / LCC Highways	Research and work being undertaken to identify options to reduce need to serve notice to owners of the land. Research complete and public meeting to be arranged to advise community of findings and potential outcomes.
Improvements to Chapeltown Road			
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Work with planning enforcement to take action against owners of buildings and land around Chapeltown. A number of notices are being served in Sept / Oct 2010 in particular against the owners of the Mobil and Jyoti sites which have been identified and prioritised as issues.	Commenced Apr 2010 now ongoing	LCC Planning / LCC Regeneration	Jyoti has been served with a Completion Notice and intends to continue with extension works, building has started and is due to complete Nov 2011. Mobile has been served with a section 215 notice works have now been completed to an acceptable standard. Old Gurdwara and Hindu temple sites to be targeted through Planning Enforcement to further improve the aesthetics of this area of Chapeltown Raod.
Empty Shop fund project Shop frontages to be painted and improved in line with shop keepers consultation along Chapeltown Road	Groundwork	Groundwork Leeds / LCC Regeneration / ENE AMT	Improvements to 2 shop frontages to date, a further 8 to be completed by July 2011 Complete
Complete the partnership Banners project promoting Chapeltown Road alongside local community groups and services	January 2011 – 2 years	Groundwork / CYDC	£10K Funding bid applied to lottery and for and approved, designs completed and planning complete. To erect on site summer 2011. Complete
Complete a community ceramic piece on wall fronting Chapeltown Road.	May 2011 start	Groundwork	£10K funding bid approved and now seeking contractor and to provide brief to LCC AMT and ward members. Funding approved, designs completed and works due to commence Autumn 2011.
Turning the corner to design and complete a community mural piece	Oct 2010 – July 2011	Groundwork	Consultation complete, designs

on the shutters of the Barnardos building			completed and now painting work to start. TBC
Monitoring of street condition and WYPS to complete improvements and sweeps as identified and required.	ongoing	ENE AMT / Streetscene / WYPS	Improved aesthetic on Chapeltown road.
Private Landlords			
Identify any private landlords who are consistently breaching Environmental legislation and target for EAT activity.	Mar 2011	LCC EAT / ENE AMT	Partial, identified an initial land lord and trialling approach to be taken.
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<u>Community Safety Issues – Disorders and Youth Issues</u>

Contributing Work stream / Action	Timescale	Lead Organisation	Outcomes and Measures
Community disorders and Anti Social Behaviour			
Develop ASB matrix meeting to target and measure partnership activities against identified nominals	August 2010	LCC AMT / WYP	Complete operating effectively
Develop ASB meeting further to incorporate a "Challenge and Support" element by developing links with schools, Childrens Centres and Social Services	April 2011 – ongoing	LCC AMT / WYP	Ongoing, have engaged with Safer Schools officers, Childrens Centres and some elements of social services. Will strengthen further as team develops. Measure through successful interventions and partners feedback. Ongoing but very positive partner feedback and interventions appear to be successful.
Target ASB hotspots as identified through Tasking intelligence and community feedback through Neighbourhood Tasking	Onging	LCC AMT / WYP	Ongoing
Target hot spots and seasonal issues with operation Champion partnership operations to increase confidence and reduce disorders	Ongoing	LCC / AMT	Operate a minimum of 5 operations per annum in the Chapeltown area, 3 completed to date.
Develop and involve partners in developing activities to solve individual problems and incidents	Ongoing	LCC AMT and Tasking Partners	Monitor through tasking and ASB Meetings
Community Confidence - Improvements			
Run operation Confidence in Chapeltown to inform residents of activities being undertaken in the area	Quarterly – ongoing	WYP	1 completed to date this financial year. Target of 4.
Attend and provide feedback on operations and provide opportunity for involvement from community through Partnership Community Engagement meetings and TRA meetings	Ongoing	WYP / Housing Providers / LCC AMT	Regular
Respond to requests for intervention from community members and	Ongoing	All Tasking Partners	Monitor through case involvement

Aug 2011	ENE AMT	Complete - Succesful
Dec 2010	LCC AMT	Complete – project developed
March 2011	LCC AMT / CYDC	Complete – funding approved
e April 2011	LCC AMT / CYDC	Project developed as above involving al local providers led by CYDC as managing agent. Will deliver annually to 500 young people in the Chapeltown area and project will last 2 years minimum Complete – Funding approved
May 2011	LCC AMT / Strategic Gang Reduction Group	Complete – project plan developed
May 2011	LCC AMT / Strategic Gang Reduction Group	Complete - Lottery funding identified and outline proposal submitted. Complete - Initial rejection but following feedback from lottery has been resubmitted.
	Dec 2010 March 2011 e April 2011 May 2011	Dec 2010 LCC AMT March 2011 LCC AMT / CYDC e April 2011 LCC AMT / CYDC May 2011 LCC AMT / Strategic Gang Reduction Group May 2011 LCC AMT / Strategic Gang